

Missionary Health Care

Frequently Asked Questions

What is Missionary Health Care, and why should I give to it?

Missionary Health Care (MHC) is an opportunity to help with the health care costs of Nazarene missionaries. MHC allows missionaries to focus on their work without raising funds to pay for medical care. The money comes from Distinguished Service Awards (DSAs), Memorial Rolls (MRs), Gifts from the Heart, or plate offerings.

What are the Distinguished Service Award and the Memorial Roll?

The Distinguished Service Award recognizes someone (living) who has served or is serving the church. It may be presented by the church or a group within the church (not individuals). The Memorial Roll is a record of people who have been memorialized by gifts to Missionary Health Care. It is kept online and is a significant way to honor the deceased (members of the local church or not) and may be presented by groups or individuals. Both of these honors are accompanied by attractive certificates stating the recipient and—in the case of a DSA—the reason for presentation.

Where can I access a history of individuals on the Memorial Roll or individuals who received DSAs?

The [Memorial Roll/DSA history](#) is available online. This allows you to:

- Search for (and/or print) a list of individuals from your church/district who received a DSA.
- Search for (and/or print) a list of individuals who were placed on the Memorial Roll.

To access the MR/DSA History, [CLICK HERE](#).

Where can I get order forms for Distinguished Service Awards and Memorial Rolls?

DSA and MR order forms are available on the [Distinguished Services Award](#) and [Memorial Roll](#) pages.

The order form says to mail a check and a remittance form with my order. What is a remittance form?

The remittance form is an accounting form, specific to each church, generated by Global Treasury Services. Your church treasurer should have one, and photocopies of the form are acceptable. If your church treasurer does not have a remittance form, Global Treasury Services (Phone: 913-577-2730) can mail or fax one to you. The remittance form can also be found [HERE](#).

Why does it take so long for my church to receive the certificates once they are ordered?

You will receive MR/DSAs in 5-10 business days if you order them online!

[Click here to order MR or DSA online](#) with Visa, MasterCard, Discover, or American Express. (Please allow 5-10 business days for delivery.)

You may still order MR/DSAs by mail. However, if your church chooses to order MR/DSAs by mail, you should expect 3 to 5 weeks for delivery. Why? When churches mail orders for DSAs or MRs, the money for each of these orders must be processed first by Global Treasury Services, then by the General NMI Office. Each necessary step takes time, and the General NMI Office processes hundreds of orders each week. For this reason, churches should expect 3 to 5 weeks for delivery.

Please plan ahead. Order your MR/DSAs early to receive them on time for your presentation.

To expedite the process when ordering by mail:

- Include the completed remittance form with your order form and check.
- For DSAs, keep the reason for presentation clear and within the space requirements on the order form.
- Verify all information on the order form, especially the spelling of the recipient's name.
- Order early.

How do I order a Children's Memorial Roll?

[Order online](#): The process for ordering a Children's MR is identical to ordering a regular MR when ordering online. See instructions above.

Order by mail: The process for ordering a Children's MR by mail is similar to ordering a regular MR, except you must indicate somewhere on the order form that you want a Children's MR. See instructions above.

What is Gifts From the Heart?

Gifts From the Heart is a way that allows individuals to give to Missionary Health Care. People may be honored or memorialized with an attractive card noting the monetary gift to Missionary Health Care (the donor chooses the amount). Look for the display in your church. Take a card from the rack and follow the instructions. If you do not see a Gifts From the Heart display at your church, ask your local or district NMI president.